Subject: Research PHKG - Interviewing Residents

Dear resident,

You received this letter because you live or have lived in a house with a rental contract including support services.

We conduct research with the municipality of Amsterdam about the experiences of residents in the Housing Program for Vulnerable Groups (Programma Huisvesting Kwetsbare Groepen, PHKG; for more information, see: www.huisvestingkwetsbaregroepen.nl). Your housing is part of this program.

This program has been running for several years, and the municipality has asked us to investigate what residents think about this housing and related support services, and what could be improved.

We are looking for participants who are willing to be interviewed twice. Your opinion is very important to us. By participating, you will help improve housing and support services in Amsterdam.

The first round of interviews will take place between February and March 2025, and the second round between September and October 2025. Each interview will last 30-60 minutes, and we will meet at a location of your choice.

You will receive a €20 gift voucher for each interview. If needed, an interpreter will be present during the interview.

All the data we collect will be anonymous. We comply with the General Data Protection Regulation (GDPR).

To participate or for any questions, please contact the researchers:

- Flore Burger: flore.burger@hvoquerido.nl, 06-11606831
- Sofie Doorman: sofie.doorman@permens.nl, 06-40721979

We look forward to your response. Thank you in advance!

Kind regards,

Flore Burger Sofie Doorman HVO-Querido perMens